

Spartan Doors Customer Satisfaction Survey

Name:

Company/Address:

.....

Phone Number:

For each item listed below, click the box that best describes your feedback based on a scale of Poor to Excellent.

Description/Identification of Survey Item	Poor	Good	Excellent
1. How often do you use Spartan Doors?			
2. How do you rate your finished order?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. How do you rate the turn around time on your order?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. What was the level of personalized service offered?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Ability and attitude of our representatives to your needs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Who was the salesperson who looked after your order?			
7. Friendliness and attitude of our staff?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. General feeling that you are valued as a customer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Would you recommend our service to others?	YES <input type="checkbox"/>		NO <input type="checkbox"/>
10. Have you ever visited our website spartandoors.com.au ?	YES <input type="checkbox"/>		NO <input type="checkbox"/>
11. Compared to other providers how would you rate the overall level of service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Would you be willing to let us use your comments and project as a case study on our website? With Photos of your job?	YES <input type="checkbox"/>		NO <input type="checkbox"/>
	YES <input type="checkbox"/>		NO <input type="checkbox"/>
13. Would you be willing to leave a Google review about your experience?	YES <input type="checkbox"/>		NO <input type="checkbox"/>

CUSTOMER COMMENTS:

(e.g. Is there something we can do better - or if you would like to leave a testimonial for our website, leave it here)



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