

Timber Doors – Warranty & Maintenance Guide

In addition to the guarantees under the Australian Consumer Law, Spartan Doors provide an extended warranty on complete products that are fit for purpose and have been correctly installed in accordance with the relevant Australian Standards and recognised building practices (subject to the conditions and exclusions detailed in this document). Spartan Doors proudly guarantee all products shall be free from material and manufacturing defects for the following periods from the date of delivery.

Two year limited warranty on timber and construction Applies to timber doors constructed from solid timber. Spartan Doors guarantee to repair or replace a product if, within two (2) years from the proven date of purchase, the construction fails or proves faulty.

Exclusions

1. Improper assembly or installation services provided by others.
2. Normal wear and tear including, but not limited to, progressive deterioration of finishes and materials due to exposure to sun, rain, abrasion, heat and/or cold.
5. Materials and quality of workmanship during on site assembly and installation by others.
6. Damage caused by other trades or people on the site.
9. Staining or scratching of visible surfaces.
10. Contamination by construction dust, debris etc.
11. Damage or deterioration caused by wind or other environmental impacts.
12. Costs for labour, installation, removal or refinishing of the replacement product or component, and incidental or consequential damages of any kind other than as mandated by applicable state law.
13. Wood materials that have not been appropriately finished to protect it from the site conditions.
14. The product has not been installed and maintained in accordance with the relevant Australian Standards and the recognized building practices.
15. The product has been subject to misuse, physical abuse of any form or neglect.